

Cash Resources Planning Solution (CRPS)

Privacy Policy

Last Updated: March 18, 2026

Thank you for taking the time to read this Privacy Policy.

This Privacy Policy explains how **Reliable International Business LLC**, P. O. Box 3214, Postal Code 112, Ruwi, Oman (“**we**”, “**us**”, or “**our**”) collects, uses, stores, and discloses personal information in connection with the **Cash Resources Planning Solution web application** (“**CRPS**”, “**Application**”, “**App**”, or “**SaaS Web App**”).

For the purposes of this Privacy Policy, “**Affiliates**” means any entity that controls, is controlled by, or is under common control with another party.

By purchasing licenses, accessing, or using CRPS, you acknowledge that you have read and understood this Privacy Policy.

1. About CRPS

CRPS is a financial web application designed to help Individuals, small businesses, and Corporate users manage cash resources and liquidity more effectively for periods they choose to monitor.

CRPS aims to provide useful reporting and management benefits beyond traditional spreadsheet-based cash forecasting methods.

Access to CRPS requires the purchase of the relevant digital license(s) for each intended user.

2. Our privacy commitment

We respect and value your privacy.

We are committed to maintaining the confidentiality and integrity of the information you provide to us. We also take reasonable steps to safeguard personal and financial data stored through CRPS.

At the same time, you acknowledge that no internet-based system or server environment can guarantee absolute security at all times.

3. Eligibility

You must be at least 18 years old to use CRPS.

If you believe that minors have been created as users without appropriate consent from a parent or guardian, please contact us and we will review the matter and take appropriate steps.

4. Information we collect

As you use CRPS, we may collect certain information from you.

4.1 Personally identifiable information

While using CRPS, we may ask you to provide certain personal information to identify you, communicate with you, and manage your account. This may include:

- name;
- email address;
- address;
- country of residence;
- photo, if you choose to provide one;
- date of birth, if you choose to provide it.

Some optional information may be requested to improve user experience, performance tuning, or usage analytics.

4.2 Non-personally identifiable and technical information

When you access or use CRPS, we may also collect certain technical or usage information, including:

- IP address;
- login activity;
- data input activity;
- update activity;
- logout activity;
- usage logs and system interaction records.

We use this information primarily for analytics, system administration, platform performance, and security-related purposes.

5. Data you enter into the Application

If you are part of a group with multiple users, the actions of each user, including logging in, entering new data, managing existing data, and logging out, may be recorded in our system logs and data tables.

You own all data entered into our database.

We store and process that data only for the purpose of operating CRPS, generating reports, and providing the functionality of the Application.

6. How we use your information

We may use your information to:

- provide you with access to CRPS;
- manage your account and licenses;
- operate, maintain, and improve the Application;
- generate reports and outputs requested through the Application;
- communicate with you regarding your account or support issues;
- send product-related service emails;
- notify you of feature improvements and version updates;
- inform you about webinars, virtual meetings, and feature demonstrations;
- analyze usage patterns and improve system performance;
- maintain logs for operational, analytics, and security purposes.

At any time, you may opt out of non-essential informational or marketing emails where an unsubscribe option is provided. However, we may still send essential service or account-related communications.

7. Accuracy of reports

We take reasonable care to ensure that the reports generated by the App accurately reflect the data you have entered into our system.

However, we do not guarantee that all outputs, reports, forecasts, or generated results will always be fully accurate, complete, or free from error.

If you believe a report is incorrect or generated in error, please notify us. We will investigate and, if appropriate, correct any mistake within a reasonable time.

8. Third-party platforms, sites, applications, and links

We do not generally provide links to unrelated third-party software through CRPS.

The principal third-party platforms you may interact with through or in connection with CRPS are:

- a **Payment Gateway**, for payment of license fees;
- **Tax Filing** platforms, where applicable in your country; and
- **Tax Payment** platforms, where applicable in your country.

These third-party services may have their own terms, privacy notices, and security practices. We encourage you to review them before using those services.

9. Payment gateway

To purchase licenses for CRPS, you may be required to provide payment-related information to a payment gateway provider.

The payment gateway processes and verifies your information in order to collect payment on our behalf.

That payment gateway provider is not permitted by us to store, retain, or use billing information except as necessary for payment processing and related activities.

10. Tax filing and tax payment

If tax filing or tax payment functions are provided in connection with your purchase of licenses, you may be required to provide relevant information needed for those purposes.

The tax management platform and/or payment gateway platform involved in such processing may send you relevant confirmations, notices, or receipts relating to filing or payment made to the tax authorities in your country.

11. Information sharing and disclosure

We do not sell your personal information.

We may disclose your information in the following situations:

11.1 Compelled disclosure

We may disclose personal information if required to do so by:

- court order;
- legal process;
- government authority; or
- another lawful request that legally requires or authorizes such disclosure.

11.2 Professional advisers and legal protection

We may share information with our professional advisers, including lawyers, bankers, auditors, and insurers, where reasonably necessary or where we have a legitimate interest in doing so, including:

- protecting our rights or property;
- protecting public safety or the safety of any person;
- preventing or responding to illegal, unethical, fraudulent, or actionable conduct;
- complying with legal or regulatory obligations.

11.3 Service providers

We may use service providers to support hosting, infrastructure, support, analytics, and payment-related services. Where we do so, we expect them to use information only for the relevant service purpose.

12. Changing or deleting your information

You may delete non-mandatory information from your profile through the Application, where such functionality is available.

If you need assistance regarding access, correction, or deletion of your personal information, please contact us at info@crp.cash.

13. Security

To help ensure the safety of your data, we store data using reputable web server infrastructure, including AWS-based hosting.

We use username and password controls and take reasonable measures designed to protect access to your personal and financial information.

However:

- we are not responsible for data breaches or technical faults caused by server providers, server management organizations, internet infrastructure, or other third-party systems;
- we are not liable for direct or indirect losses caused by force majeure events or circumstances beyond our reasonable control;
- you are responsible for maintaining sufficient backups of important data and reports.

You are also responsible for protecting your own devices, passwords, phone, and computer systems. We strongly recommend:

- signing out after use, especially on shared computers;
- choosing a strong password;
- keeping login credentials private.

If you receive an email asking you to update your personal information and you are unsure whether it is genuine, do not respond. Please contact us immediately at info@crp.cash.

14. International processing or transfer

Your information may be processed, maintained, or transferred outside your country, state, or jurisdiction, including to locations where privacy laws may differ from those in your own jurisdiction.

By using CRPS, you acknowledge and accept that such processing or transfer may occur where necessary for service provision, hosting, support, or operational purposes.

15. Retention of information

We retain personal information for as long as reasonably necessary to:

- provide CRPS and related services;
- maintain account and usage records;
- comply with legal, tax, regulatory, security, or operational obligations;
- resolve disputes; and
- enforce our agreements.

When information is no longer reasonably required, we may delete or anonymize it, subject to legal and operational requirements.

16. Emails, updates, webinars, and product communications

From time to time, we may send emails or notices to:

- improve your understanding of CRPS;
- inform you of feature improvements;
- notify you of current version updates;
- invite you to virtual meetings or webinars regarding upgrades or new features.

Such notices may be delivered by email or through messages displayed while you are using the Application.

17. Your choices

You may choose not to provide certain optional personal information. However, some information is necessary for account setup, license management, and access to the Application.

You may also unsubscribe from non-essential communications where permitted. Even if you opt out of such communications, we may still send you important operational, legal, security, billing, and service-related messages.

18. Changes to this Privacy Policy

We may revise this Privacy Policy from time to time to reflect changes in our practices, technologies, legal requirements, or business operations.

When we do, we will update the “Last Updated” date above. In case of material changes, we may also provide a notice through our website, email, or the Application.

We encourage you to review this Privacy Policy periodically.

By purchasing licenses and continuing to use CRPS, you agree to this Privacy Policy and our Terms and Conditions as updated from time to time.

19. Contacting us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at:

Email: info@crp.cash